BYOD Onboarding for iOS/iPadOS



Onboarding your BYOD

This guide will show you show to onboard your BYOD into Intune so you're ready to go once you arrive at school.

Intune is a mobile management system that allows your device to access the schools network – <u>click here</u> for more information.

Important: You will require your student email address and password to complete this process. If you do not know your student email/password you should email <u>helpdesk@stac.school.nz</u> or visit the IT Helpdesk

Please note:

- Examples shown may appear differently if you have an older version or significant updates have occurred since the time of writing.
- Examples shown were primarily taken from an iPhone (iOS) iPad variant slides have been provided where major differences occur. (Denoted by iPad/iPhone in the title)



BYOD Onboarding Requirements

- Your St Andrew's College email address and password.
- An account and PIN/password to log into your device with.
 - This account should be the account you plan on using; not a parents account.
 - This account also requires administrator privileges to enrol into Intune.
- Internet access, either via:
 - Your home network or,
 - StAC-Onboard Wi-Fi (if you're at school)
- Your device also requires:
 - Correct Date & Time / Time zone settings for New Zealand.
 - An up-to-date Operating System; the latest available iOS version for your device.
 - Stolen Device Protection is turned off (if applicable see next slide)



Stolen Device Protection (if applicable)

Open the Settings app on your device, then:

- 1. Select FaceID & Passcode
 - Enter your passcode to proceed
- 2. Select Stolen Device Protection
- 3. Toggle Stolen Device Protection to OFF

If Stolen Device Protection is already OFF then there is nothing further you need to do.



BYOD Onboarding – iOS/iPadOS



Stolen Device Protection (continued)

If Stolen Device Protection was enabled, then you may be prompted to begin a Security Delay.

- 4. Select Start Security Delay
- 5. Then select **Done**

This will start a countdown timer, after which you can turn off the protection and install the required profiles to get access to the College Wi-Fi.

You may re-enable this at any time in the future by carrying out the above steps but instead toggling **Stolen Device Protection** to **ON** in **Step 3**





Step 1.

- 1. On your device, open the App Store.
- 2. Install the app: Intune Company Portal
- Note: This may or may not work on the StAC-Onboard Wi-Fi dependent on the version of iOS you are using. If this doesn't work, you may need to install the app at home or on data. Else, see the Helpdesk for assistance.



- Open the Intune
 Company Portal app once installed.
- 4. Sign in using you StAC username and password.

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Step 2.

5. Select **Begin** to start the process.



6. Select **Continue** (Review the items the we can and can't see on your device)



7. Select Continue again.

- 12:18 PM St Andrew's College Set up St Andrew's College access Set up your device to access your email, devices, Wi-Fi, and apps for work. Review privacy information ② Download management profile Install management profile ④ Checking device settings Learn more Continue Postpone
- 8. Select **Allow** to download the profile when prompted.





BYOD Onboarding – iOS/iPadOS

Step 3. - iPhone

- 9. Now you must install the downloaded profile.
 - 1. Go to the **Settings** app.
 - Select Profile Downloaded
 - If you don't see that option:
 - Select General
 - Select Profiles
 - Select Management Profile
 - 2. Select Install
 - Follow the on-screen instructions to complete the installation.
 - 3. Open the **Intune Company Portal** app again.

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Step 3. - iPad

- 9. Now you must install the downloaded profile.
 - 1. Go to the **Settings** app.
 - Select Profile Downloaded
 - If you don't see that option:
 - Select General
 - Select VPN & Device Management
 - Select Management Profile
 - 2. Select Install
 - Follow the on-screen instructions to complete the installation.
 - 3. Open the **Intune Company Portal** app again.





Step 4.

10. Once you've installed the profile, go back to the Intune Company Portal app and tap:
Yes, I installed the profile

 Sometime this will take a few moments to register the newly installed profile.

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3. Open the Corr	npany Portal app ag	ain	
Learn more			
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Yes, I in	nstalled the profile		
If not, open Sett	ings and install the pro	file now.	
Car	n't find the profile?		
	Download again		

1. Select **Continue** to procced to the next step.





Step 5.

12. Your device settings will now be checked for compliance.

• You may need to **Retry** this step a couple times for it to complete.



13. Once complete, select **Done** to procced to the final step.





Step 6.

14. Finally, select the device category, **Staff/Student Personal Device (BYOD)** then, **Continue**

15. Your device is now enrolled!

- You should leave your device on and connected to the internet for at least 15 minutes after this process to allow Intune to setup and synchronise your device.
- Additionally, restarting your device after this time will help ensure Intune is properly setup.

• While waiting, you may wish to install some apps as shown on the next page





Step 7.

Students can also have the following applications installed on their devices.

Microsoft 365 (formerly Office)	Teams	OneDrive	Vivi
Students are eligible for a copy of Microsoft 365 and can also install it on their mobile device if needed.	Teams is used extensively for classwork and communication between students and teachers.	OneDrive allows students to save files, documents and other schoolwork across multiple devices.	Vivi is a wireless projection software used in class for sharing and presenting.
Can be downloaded from: aka.ms/OfficeAppiOS	Can be downloaded from: aka.ms/iOSTeams	Can be downloaded <u>from</u> <u>here.</u>	Vivi can be downloaded from: <u>get.vivi.io</u>



Onboarding Complete

You are now setup and ready to use your BYOD device on campus.

Your device should now automatically connect to the **StAC-BYOD** Wi-Fi network once you are on-site - if not, please try manually connecting.

StAC ICT Helpdesk

If you are having any trouble getting connected, please visit the IT Helpdesk for technical support.

Email: <u>helpdesk@stac.school.nz</u> Room: TC206 (Tech Center)

